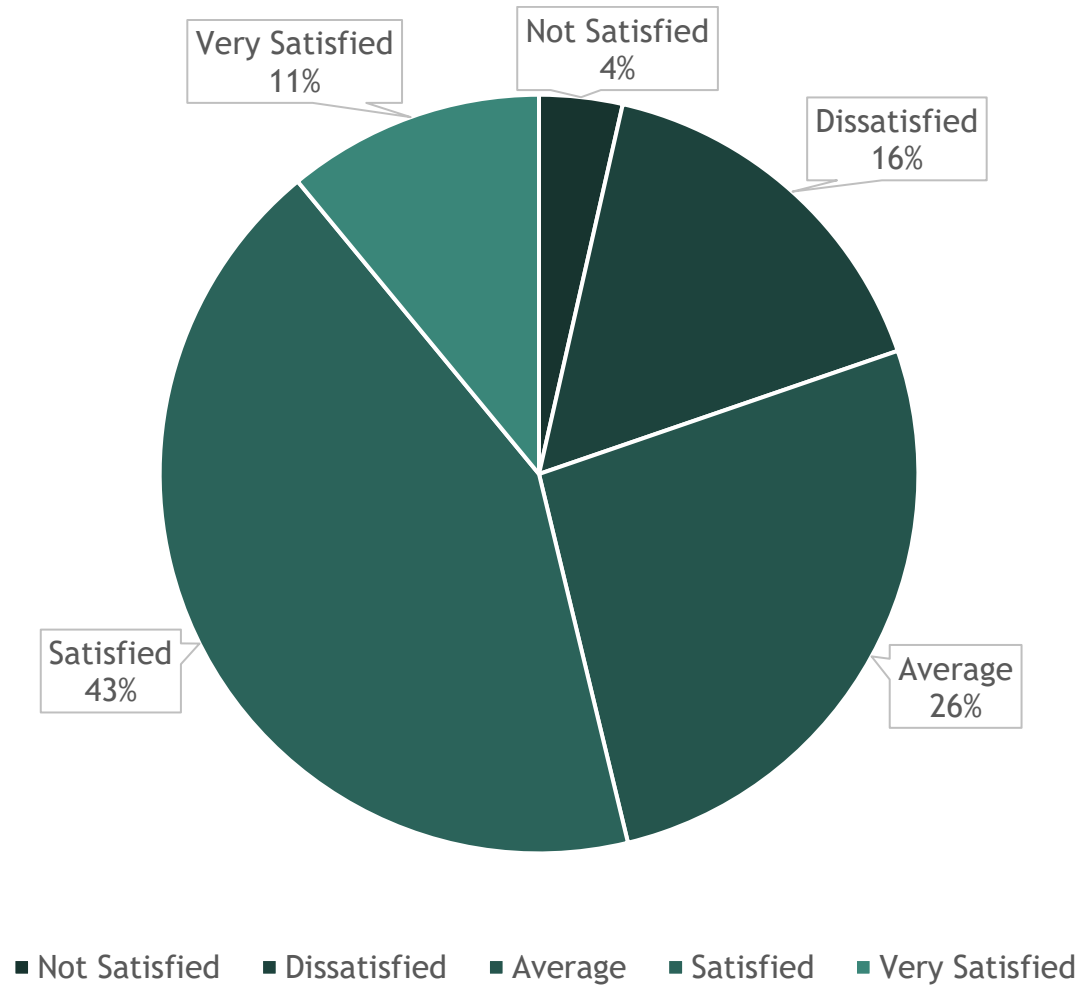




THE LENSBURY

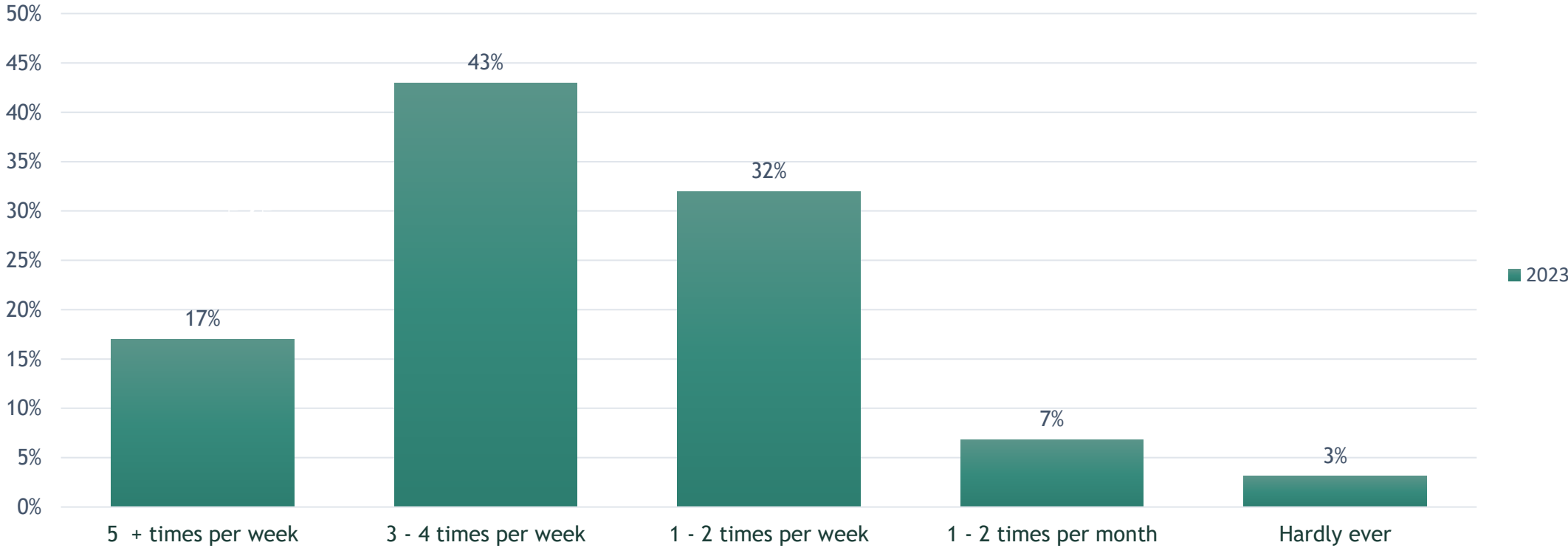
MEMBERS' SURVEY RESULTS
SUMMARY 2023

Overall Satisfaction

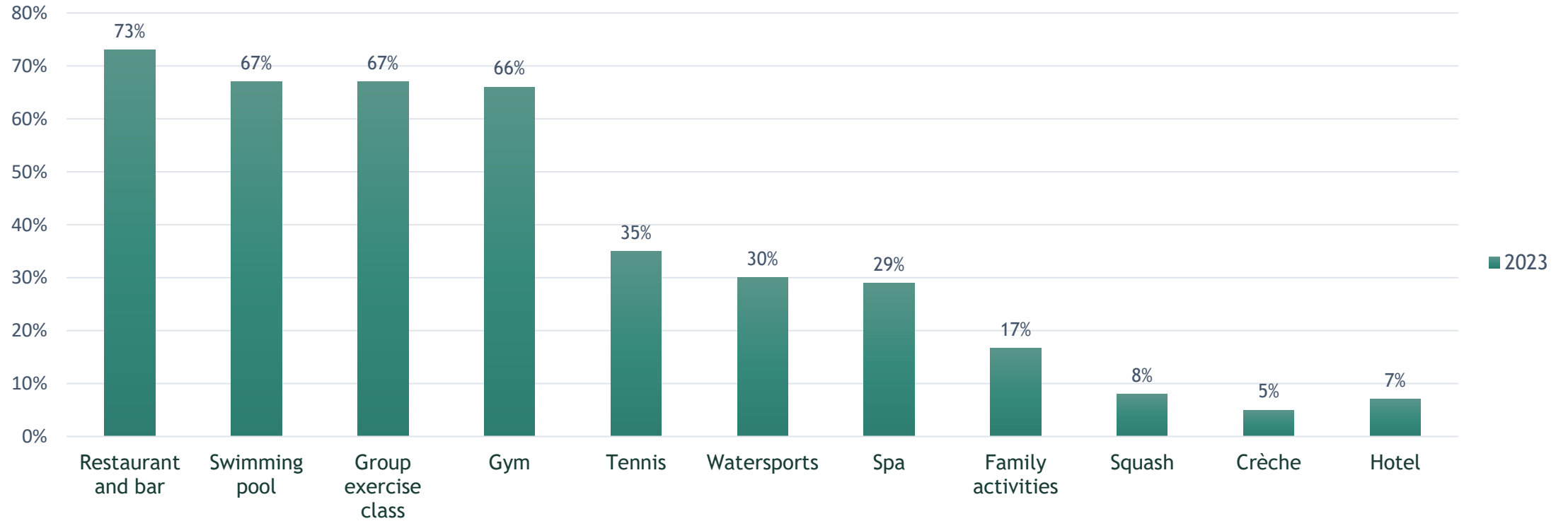




How Often Do You Visit The Lensbury?



What Facilities Interest You?

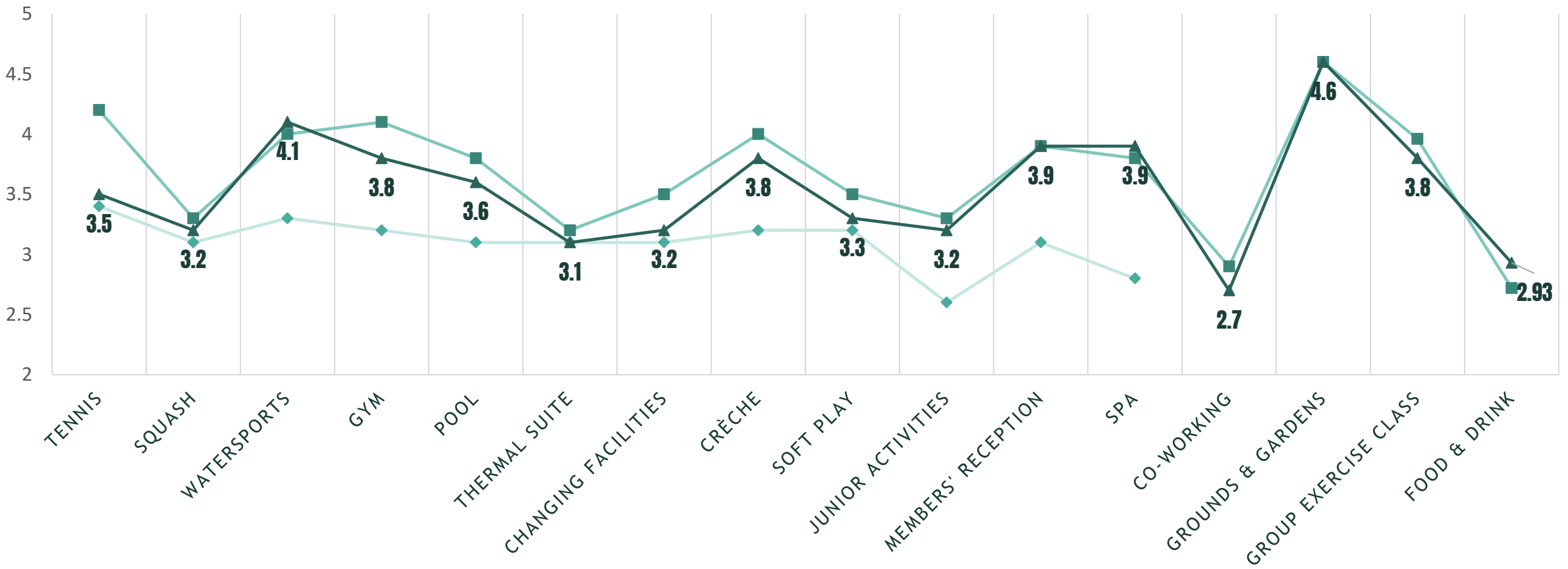


Data shown excludes non respondents

Survey Result Comparison

Overall Ranking

◆ 2019 ■ 2022 ▲ 2023

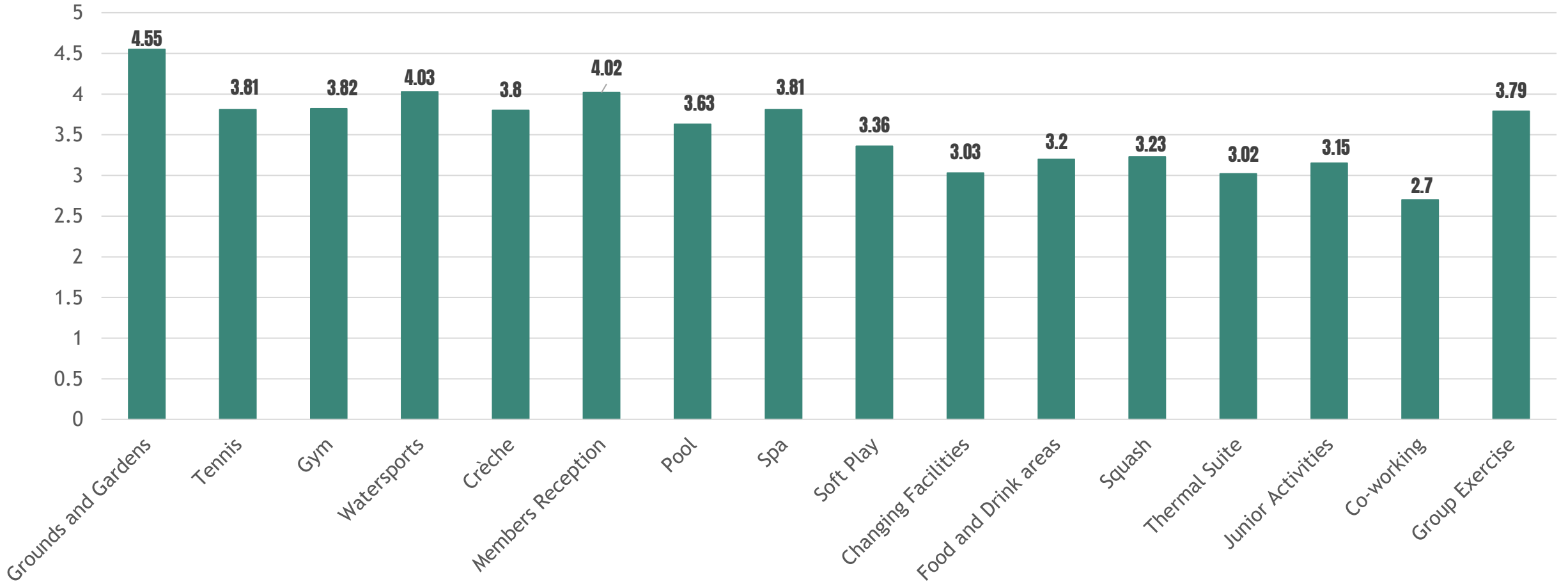


518 Respondents
2019

1361 Respondents
2022

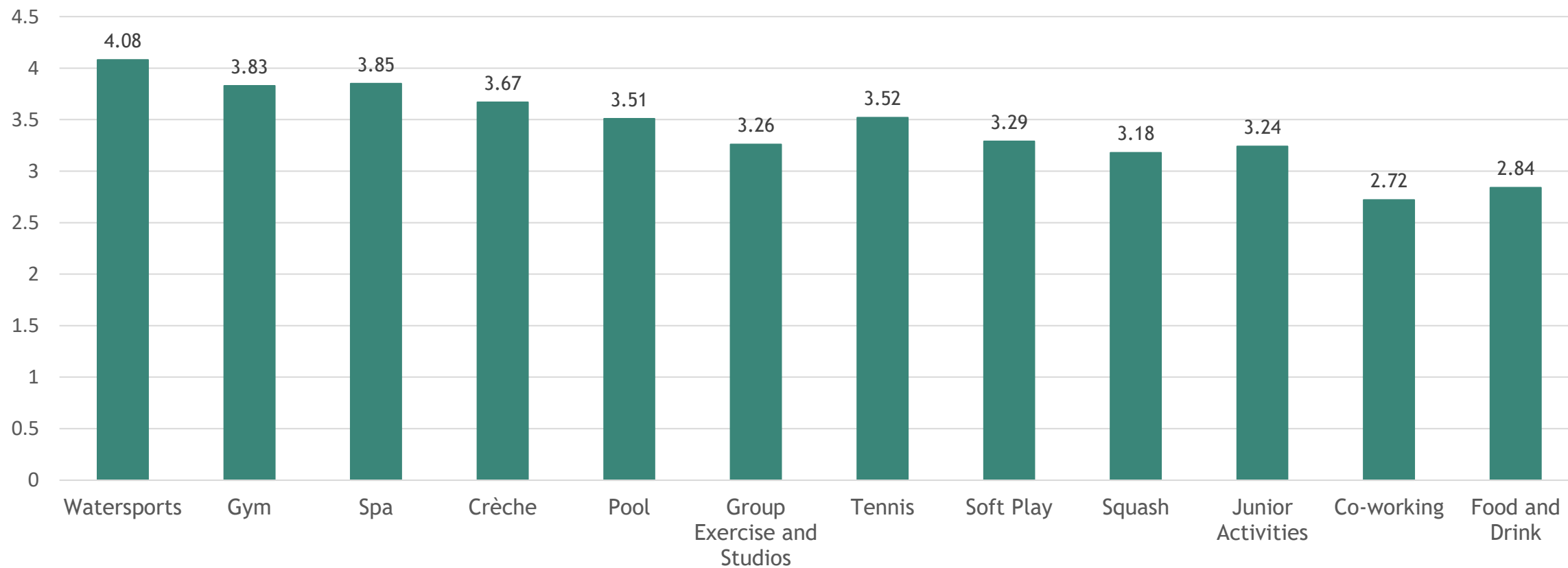
1009 Respondents
2023

Overall Facilities Rating and Ranking



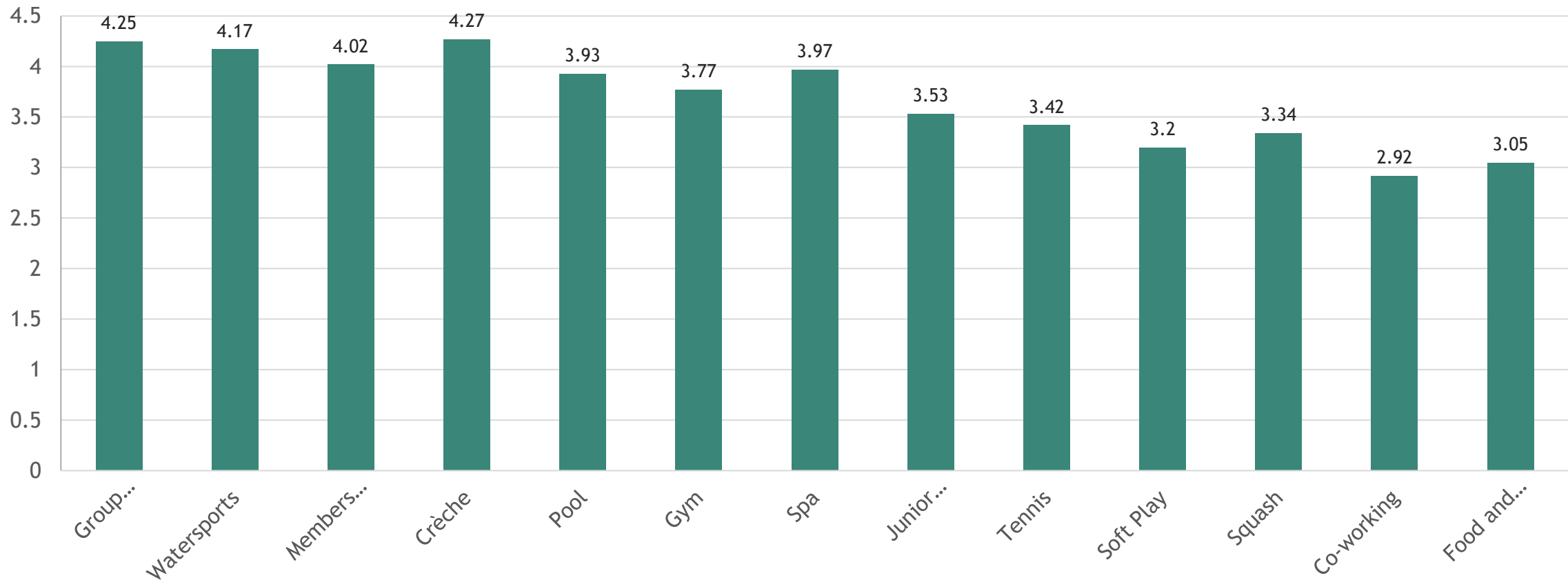
Data shown excludes non respondents

Overall Offering Rating and Ranking



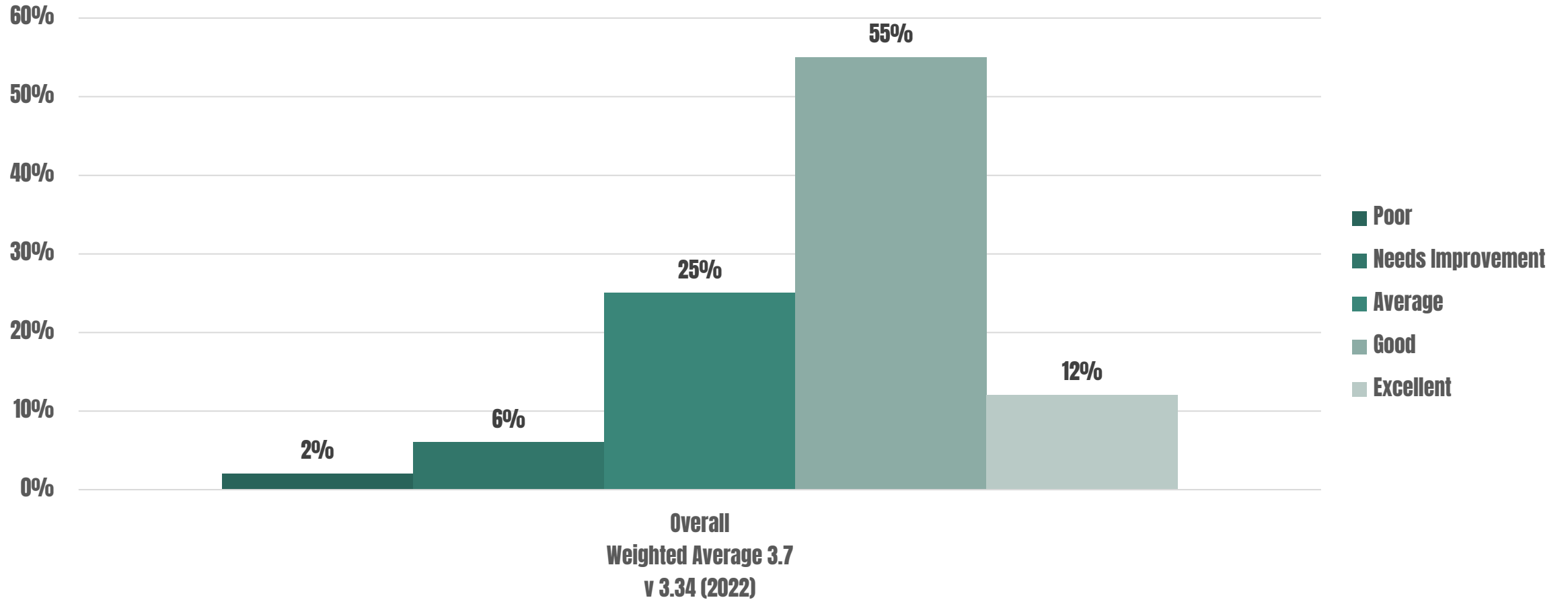
Data shown excludes non respondents

Overall Service Rating and Ranking



Data shown excludes non respondents

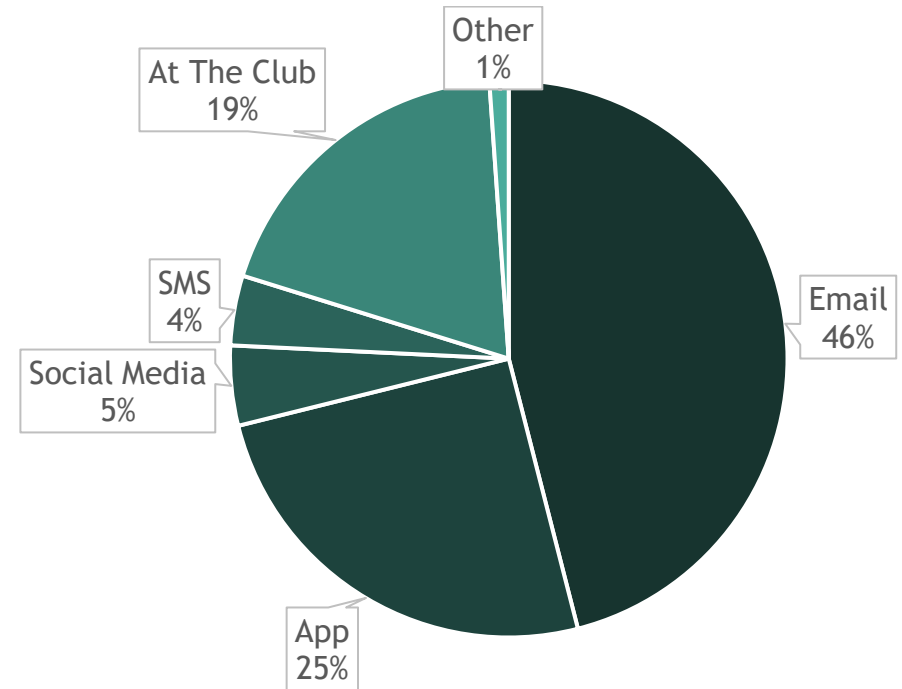
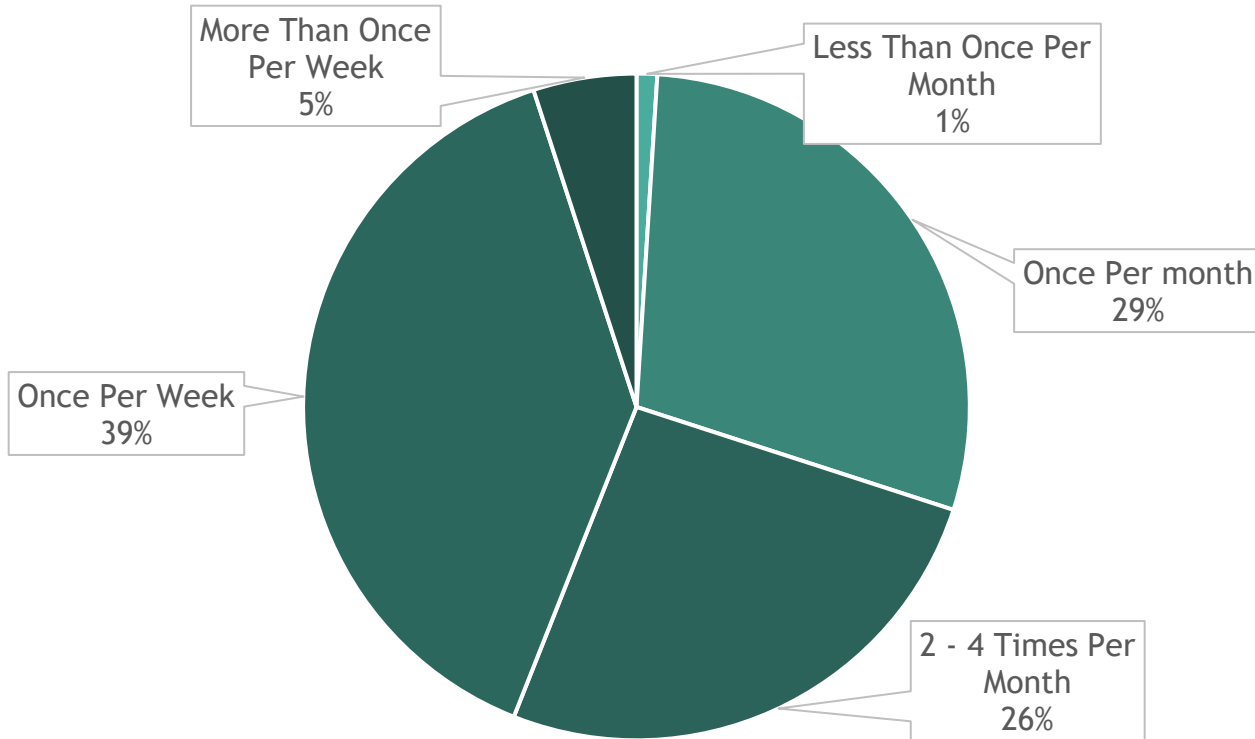
Overall Communication



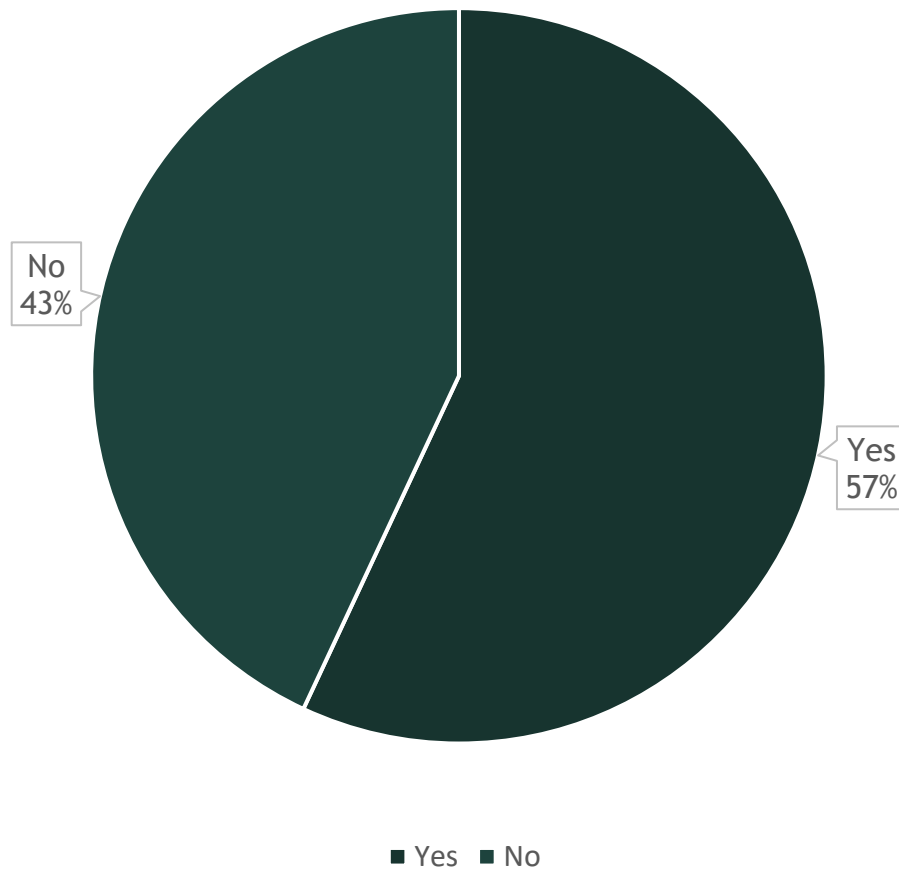


How often would you like to hear from us?

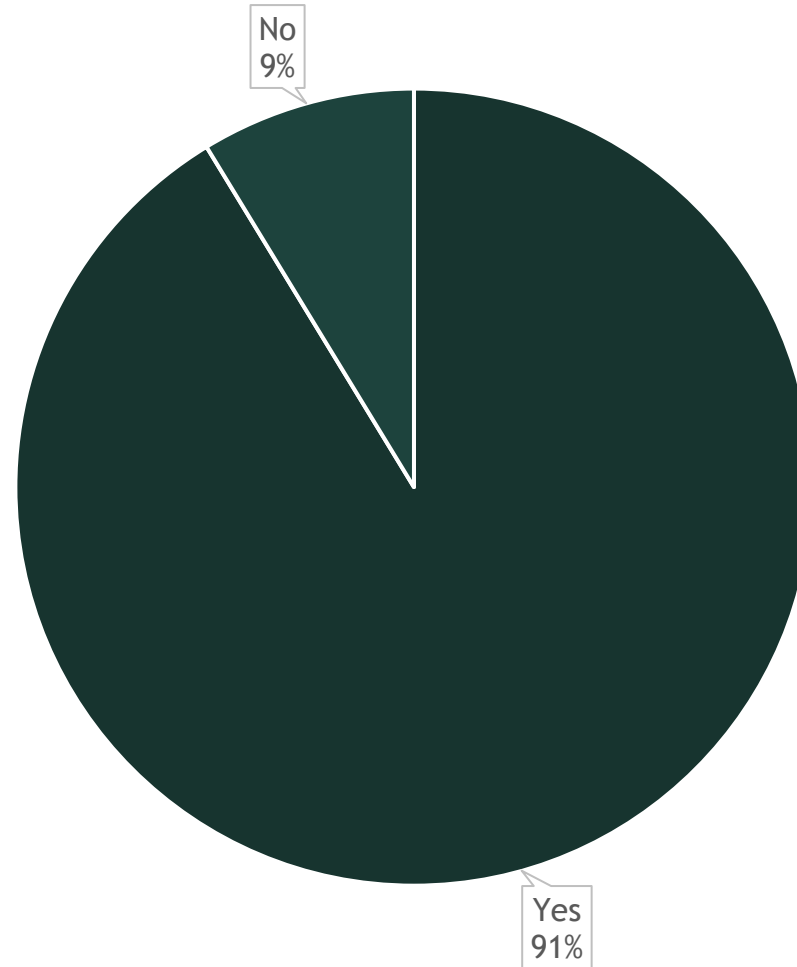
How would you like to hear from us?



Did you read the first edition of TIDAL



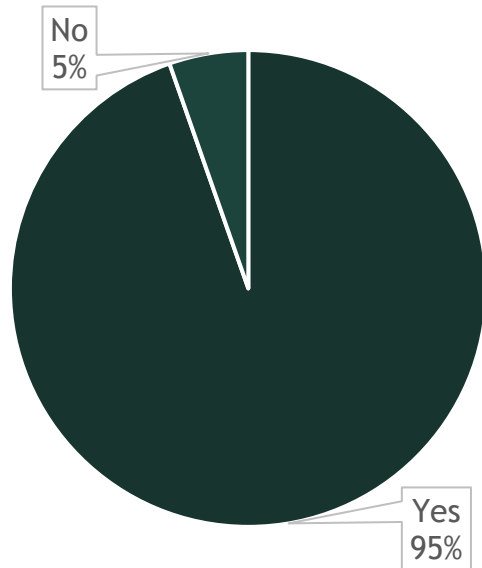
Will you read future issues of TIDAL?



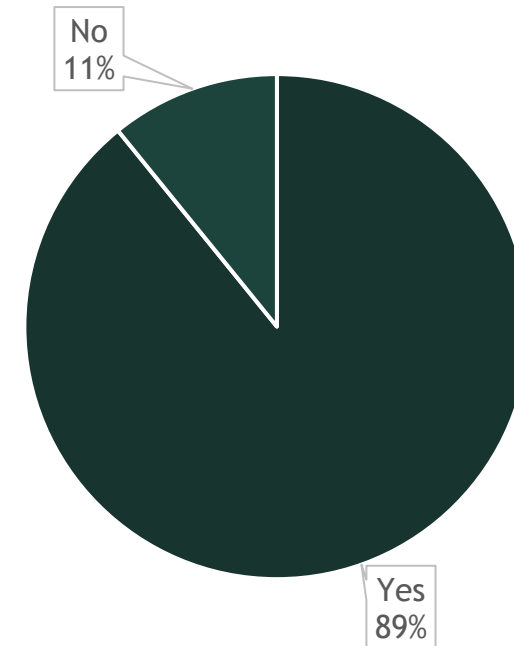


THE LENSURY

Have you downloaded The Lensbury Club app?



Do you use The Lensbury Club app?

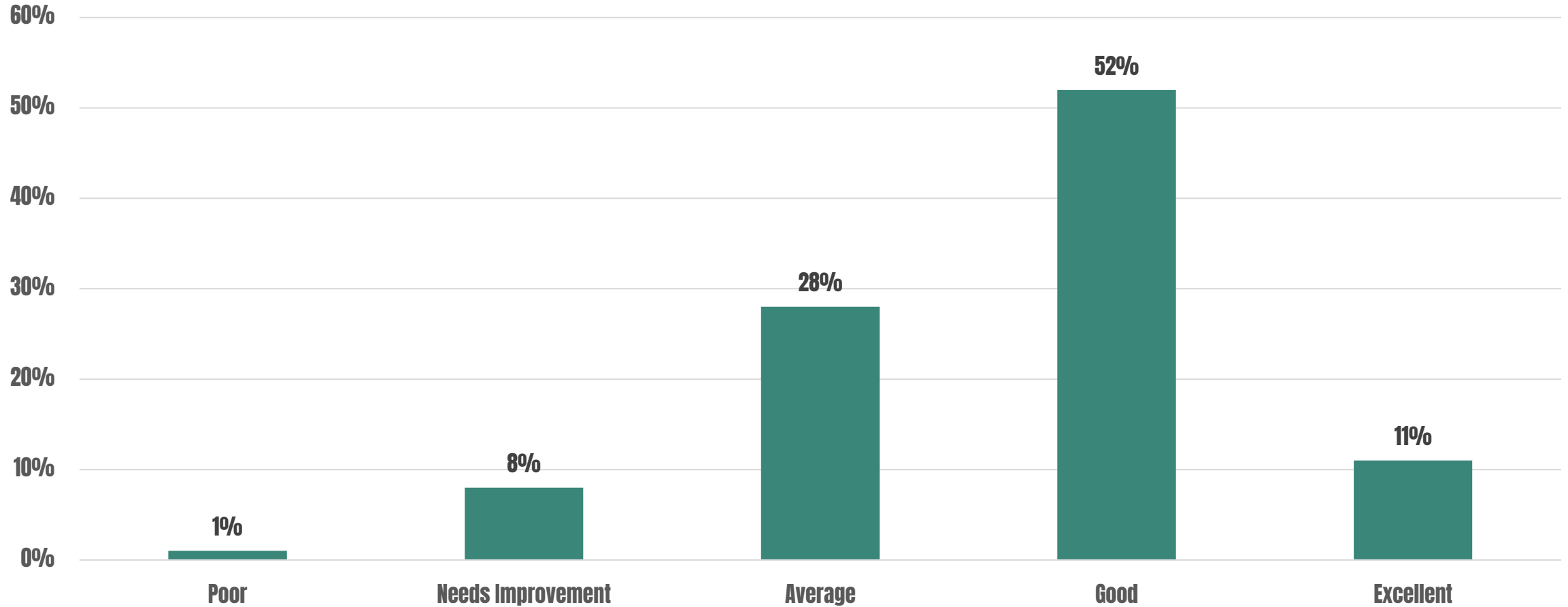


What do you think about The Lensbury Club app?



THE LENSBURY

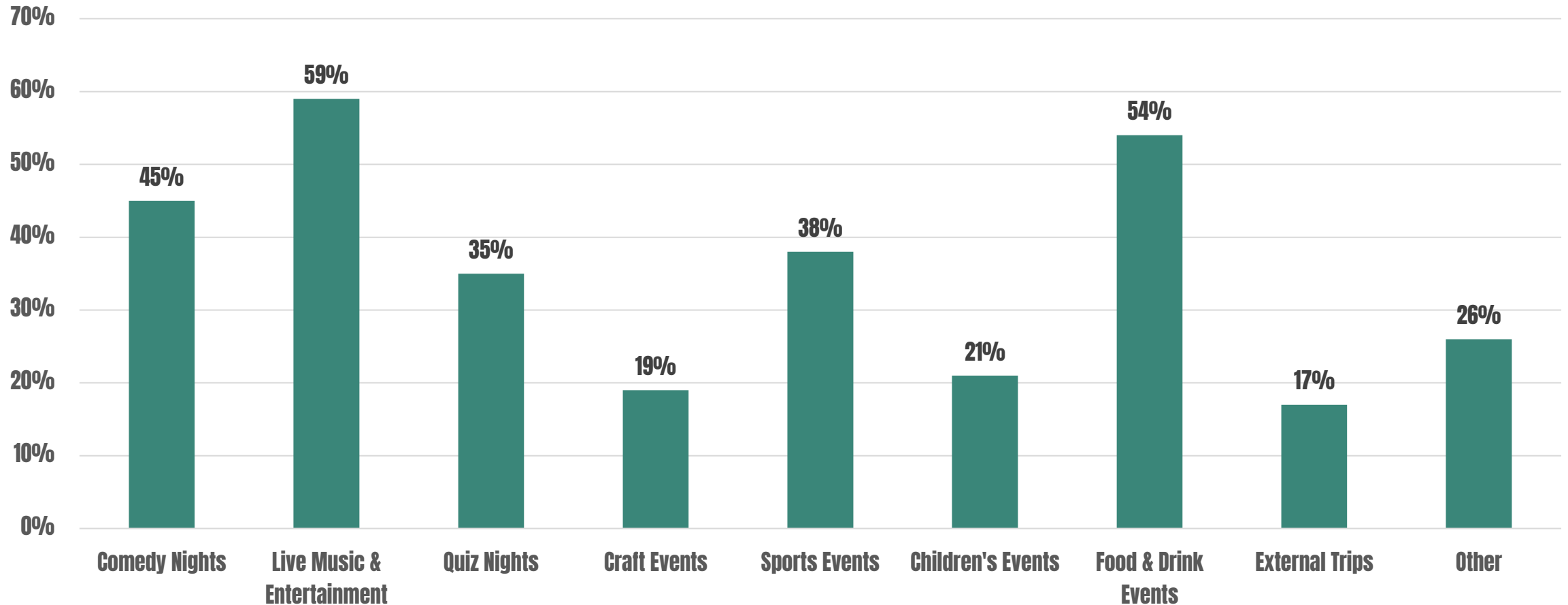
913 Respondents



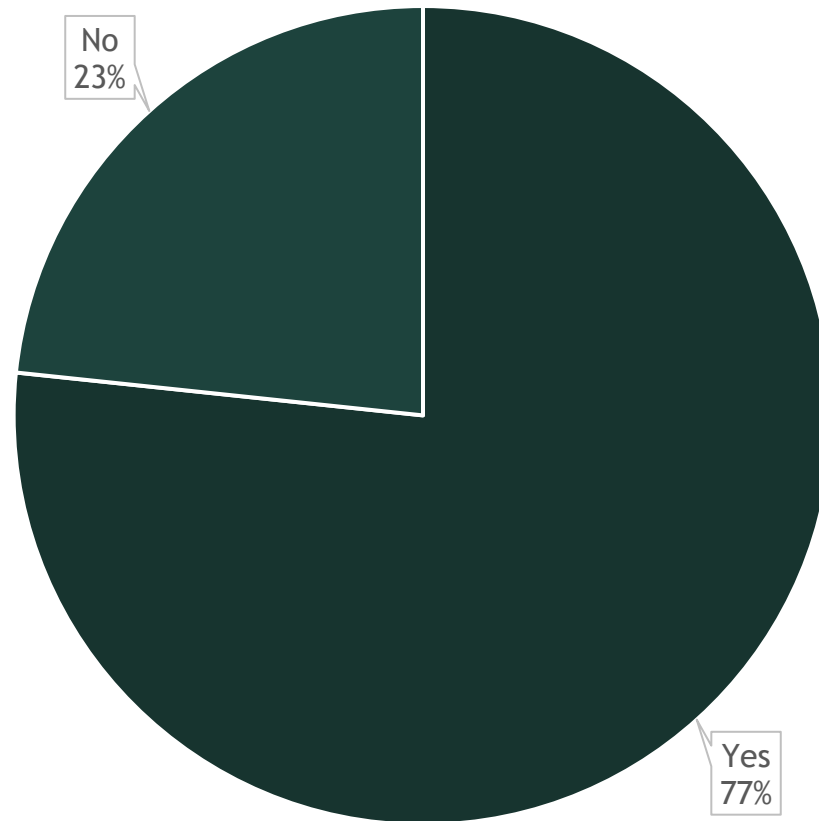


Which types of events would you be interested in?

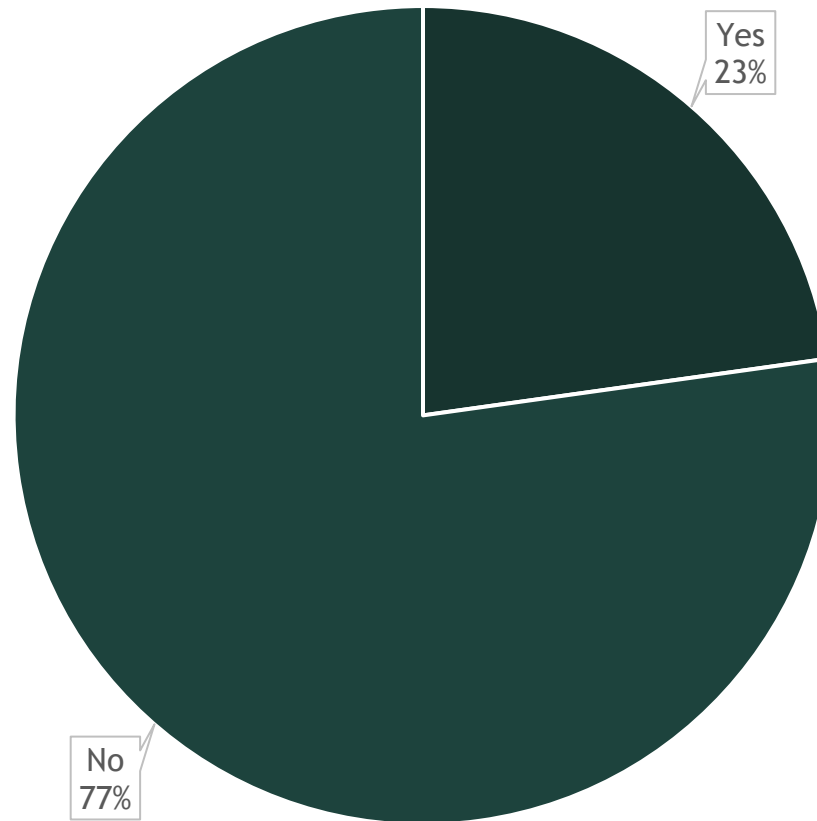
675 Respondents



Would you be interested in an annual discounted membership fee?

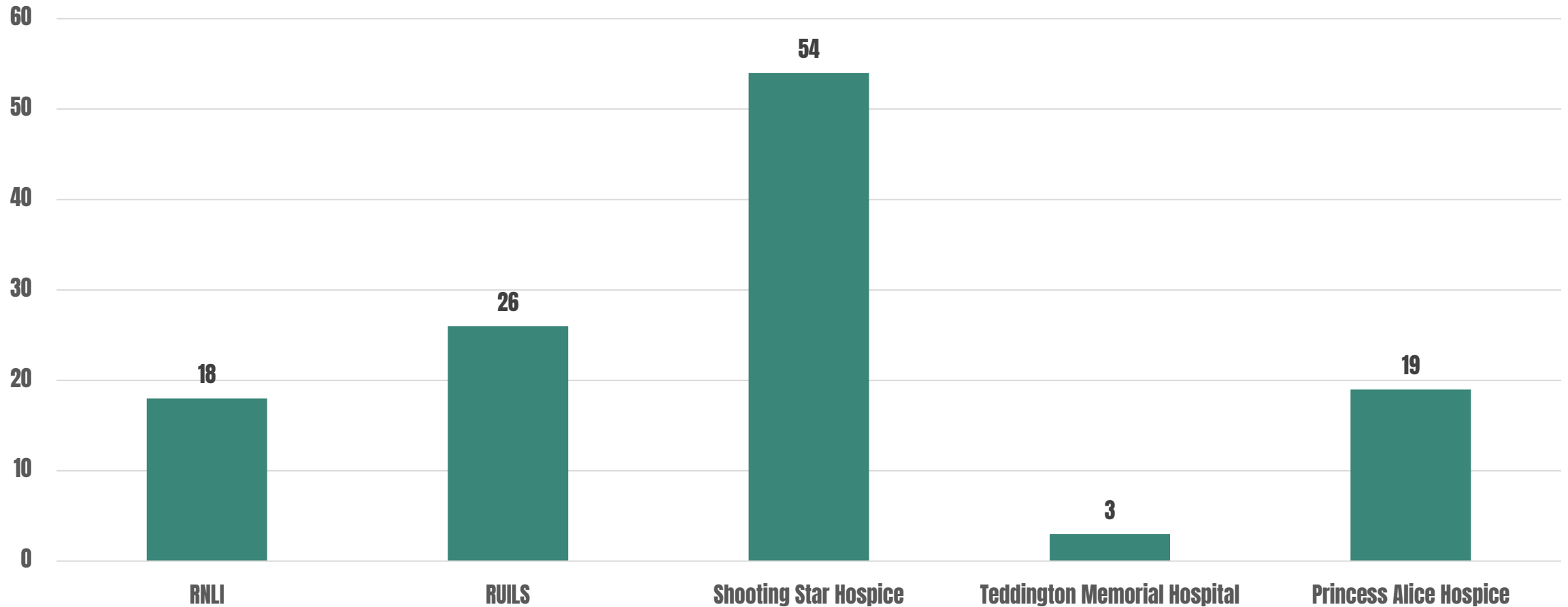


Would you be interested in allowing dogs into the grounds?



Charity of the Year recommendations

322 Respondents



An aerial photograph of The Lensbury estate in London, featuring a large green lawn, a red-brick building, and a river with several boats docked. The sky is filled with dramatic, dark clouds illuminated by the setting sun, creating a warm, golden glow over the scene.

THANK YOU

THE LENSBUURY

